



HETERO'S RESPONSE TO THE CHALLENGES SURROUNDING COVID -19 PANDEMIC.

COVID -19 pandemic is one of the major global health crises of our times with the world continuing to reel under its impact. Since the onset of this pandemic, Hetero has been proactive in responding to the various challenges surrounding it. By asserting our role as a caring employer, committed pharmaceutical organization and a responsible corporate citizen, the entire team of Hetero is playing their part in helping the world to cope with the pandemic. We also express our sincere gratitude to all those on the frontlines around the globe who are relentlessly working to care and contain the spread of this pandemic.

ENSURING EMPLOYEES' HEALTH & SAFETY

We have aligned our operations in accordance with local government and health authority guidelines to protect the health and well-being of our employees across the world. We have put in place adequate safeguards and measures like thermal screening, split shifts, allowing remote operations (wherever feasible), provision of masks & sanitizers, implementing social distancing norms and frequent disinfection drives at all our facilities and offices to minimize the risk of transmission. We have formed a dedicated task force comprising of Senior Management Members, EHS, HR and Security at respective places for overseeing strict implementation of the guidelines.

Despite the overwhelming challenges, our employees, through their committed efforts, are enabling Hetero to deliver life-saving medicines to the world.

ENSURING UNINTERRUPTED PRODUCTION & SUPPLY CHAIN

To help the world fight against this epidemic, the company has been ensuring adequate supplies of essential medicines such as Hydroxychloroquine Sulphate, Oseltamivir and Lopinavir/Ritonavir to health authorities both in India and other countries across the globe. While containing and supporting the combat against COVID -19 remains our utmost priority, there are other life-threatening diseases like Cancer, HIV/AIDS and Hepatitis etc. which require access to affordable medicines. Being one of the largest generics manufacturer, we are carrying out our production operations to meet the needs of patients suffering from such critical illnesses. With 40%* of identified HIV/AIDS patients depending on our drugs, we have a heightened responsibility on our shoulders.

Our production, supply chain and logistics teams have been working in tandem to ensure that life-saving medicines are in adequate supply for enabling our partners and healthcare providers meet the needs of patients across the world.

COMMUNITY OUTREACH

We at Hetero are doing our bit to reach out to communities affected by the pandemic. We have contributed to a tune of INR 10 crores and 8 crores to CM Relief Funds of Telangana & Andhra Pradesh States respectively to support their various initiatives to combat the disease. The company extended its support in the form of cash and by supplying essential medicines.

Additionally, through our CSR arm, we have been implementing a host of community outreach initiatives in many locations where we have our presence. We are reaching out to those working on the frontlines like Healthcare & Sanitation Workers, Police, Public Servants and Medical Professionals with PPEs, Masks, Sanitizers and Medicines. Besides undertaking disinfection drives in villages adjoining our Nakkapalli facility, we have also provided dry provisions to about 20,000 families in those villages in collaboration with Visakhapatnam District Administration. We hope to continue extending our support to the cause in the future too.

We at Hetero remain steadfast to our commitment to support all our stakeholders including partners, patients, employees and community at large. We will continue to work around the challenges posed by this pandemic and will give our best to ensure access to affordable medicines.

We would be updating our stakeholders on our efforts on an ongoing basis as and when things evolve. We sincerely hope that our world recovers from this unprecedented crisis and gets back to its feet soon.

Stay Safe. Stay Healthy.